

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2013 TOTAL	JAN 2012	2012 TOTAL
JIFs RECEIVED	48												48	52	789
JIFs RESPONDED TO	53												53	55	785
Non-Jurisdictional	44												44	28	550
Jurisdictional	3												3	28	151
Variance	2												2	16	24
General Information	3												3	2	45
Potential Violation	1												1	8	15
AVERAGE RESPONSE TIME (in days)	14												14	21	18

TELEPHONE CALLS	245												245	254	3927
WALK-INS	6												6	8	157
WRITE INS/SITE VISITS	4												4	0	41
OTHER AGENCIES	27												27	22	322
FOI REQUESTS RECEIVED	16												16	19	178